

WE ARE EXCITED TO ANNOUNCE THAT ALL WSBT MEMBERS ARE NOW FULLY TRANSITIONED TO LLCU ACCOUNTS SYSTEM

Now that our WSBT members are fully integrated into the LLCU Accounts System, you have FULL access to all LLCU products, services, features and benefits! Please take a moment to read through this letter for vital information on how you can complete the set-up of your LLCU account(s) and begin to fully utilize our services to the fullest!

LLCU ONLINE and MOBILE BANKING

You can now enroll in LLCU Online & Mobile Banking. Reminder that WSBT Online Banking is no longer available. To view your account(s) online, you will need to enroll in LLCU Online Banking. To enroll, please follow the steps below.

To RE-ENROLL in LLCU Online Banking if you WERE previously enrolled in WSBT Online Banking, follow these steps:

- 1) Before you begin enrollment, you will need to confirm that we have your current mailing address, phone, and email address on file.
- 2) Visit www.llcu.org on your desktop computer.
- 3) On the LLCU homepage, scroll to "LLCU Online Banking" and click the "LOGIN" button.
- 4) On the next screen, enter the same User ID you previously used to login to WSBT Online Banking.
- 5) For the Password, use the **LAST SIX DIGITS of YOUR SOCIAL SECURITY NUMBER.**
- 6) Click "Log In" and follow the prompts to reset your password. **Note your login credentials, these will be the same for Mobile Banking.*
- 7) Follow the prompts to set up your security questions and accept various disclosures.

To ENROLL in LLCU Online Banking if you were NOT previously enrolled in WSBT Online Banking, please follow these instructions:

- 1) Before you begin enrollment, you will need to know your LLCU Member Number. If you do not yet know that number, please call 217-698-9728.
- 2) Then, visit www.llcu.org on your computer.
- 3) On the LLCU homepage, scroll to "LLCU Online Banking" and click "ENROLL".
- 4) Complete the prompts to finish the set-up of your account. *(Personal information entered should be Primary Account Holder's information).*

Once enrolled in LLCU Online Banking, **download the LLCU Mobile Banking app** from your mobile app store. Simply search "LLCU" in your app store, the icon will look like this:



LLCU DEBIT CARD

Please discontinue using your WSBT debit card and properly dispose of it now. You should have received your new LLCU contactless debit card by mail last week. You can now activate the card and begin using it. To activate your new LLCU debit card, follow these steps:

- 1) Call the phone number adhered to your new card.
- 2) Press “2” to set your new PIN. *NOTE: Your previous PIN did not rollover, do not press “1”.*
- 3) Once you press 2 to set a new PIN, you can enter a new PIN, or you can enter your previous PIN if you’d prefer to re-use the same number.
- 4) If you did NOT receive your new LLCU debit card in the mail, please visit the nearest LLCU branch anytime beginning Monday, Sept. 28th to receive an instant issue card during your visit.

WSBT ACCOUNT HISTORY

WSBT Online Banking account history DID NOT transfer to your new Online Banking. If you were unable to obtain your account history from the WSBT Online Banking system before Friday – you will need to call or visit the branch to request printed statements for a nominal fee.

ONLINE BANKING TRANSFERS

Any online banking transfers previously set up in WSBT Online Banking with an effective date of ON OR AFTER 9/24/2026, will have to be RE-ENTERED once you have enrolled in LLCU Online Banking.

BILLPAY

Any BillPay Payee Information or scheduled transactions will have to be re-entered into LLCU Online Banking once you’ve enrolled. If you could not obtain this information from BillPay before WSBT Online Banking was removed on Friday, please call the branch for assistance with obtaining that information.

PHONE BANKING

As of Friday, 9/25/26 at 2PM, WSBT Phone Banking was discontinued. Beginning Monday morning at 8am, you can enroll in Lincoln Line TeleBanking. To enroll, follow the steps below:

- 1) Prior to calling, you will need to have your Account Number on hand.
- 2) Dial the Lincoln Line TeleBanking phone number: **1-800-500-9401**.
- 3) Press “1” for “Account Information.”
- 4) Follow the prompts regarding your account type.
- 5) When prompted to enter your PIN, enter the LAST FOUR DIGITS of your SOCIAL SECURITY NUMBER. *(This is your temporary PIN).*
- 6) Follow the prompts to set your new PIN. *(You may reuse your old PIN if you choose.)*

If at any time you have any questions or would like assistance with any of the tasks covered above, please do not hesitate to call us at **217-698-9728**.

And, to learn more about all of the products and services available to you at LLCU, please visit www.llcu.org.

WELCOME TO LLCU!